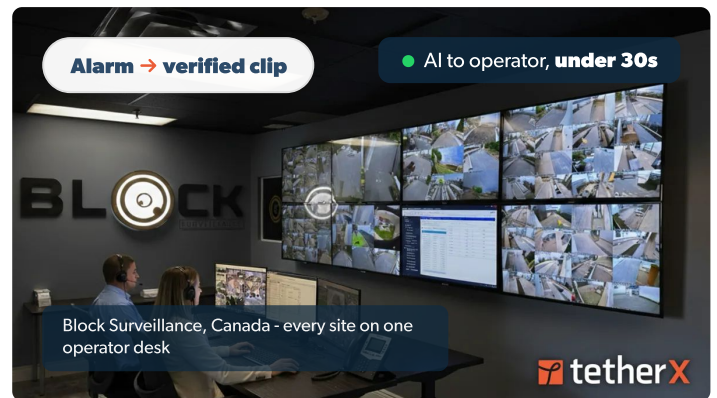


CONTROL ROOMS • SOC • VERIFIED RESPONSE

Verify, talk down and dispatch from anywhere.

Under verified-response policy, the police no longer attend an unverified alarm. A control room switching between its alarm-handling software and a separate video viewer loses the talk-down window.

Run your whole monitoring operation on TetherX, or feed clean, AI-verified events into the ARC you already run.



THE OPERATOR CONSOLE

A workflow the operator can't skip - then on to the next.

TetherX enforces the procedure: verify, talk down, notify the keyholder, log who attended - each step time-stamped and audited, so the response is consistent every time. One click then opens the next oldest event no one else is working, so nothing is cherry-picked or worked twice.

Action Taken


Observed
No Action Taken


Observed
Report Sent / Client Notified


Emergency Services Dispatched


Emergency Services Arrived


Return to Queue


Close & Next Event


Close Event

- **What happened, on the record** - observed, customer notified, dispatched, on scene.
- **Close & Next Event** routes them to the next oldest event no one else is working.
- **Unsure?** One tap calls the supervisor.

- 

One console, every site
Monitor all your sites and customers from a single floor - not a separate system per contract.
- 

Verify from your phone
The same live video, talk-down and close-out on mobile, so on-call cover isn't chained to the desk.
- 

Shift changes lose nothing
The next operator inherits every open event with its full history - no verbal handover, no dropped incident.

BETTER EVENTS

Every alarm arrives as a judgement the operator can actually make.

- 

The whole event, in context
Access control, the alarm panel and every camera on the incident as one event, with full video from before and after the trigger.
- 

Clean, consistent alarm data
AI pre-filters the noise, and the same rich event arrives every time - never one snapshot from one camera and three from the next by firmware.
- 

One API for every device
One consistent REST API works every integrated device the same way. Push an ANPR list to every site, set the frame rate on 500 cameras, trigger a talk-down, or pull events and footage into your own dashboards.
- 

The end user can clear it
Give the site's own team scoped access to verify or dismiss their events - not a 2am call to a keyholder who answers "I don't know, maybe".

RUNS THE MONITORING FLOOR FOR INSTALLERS AND RESPONSE OPERATORS

KEEP YOUR ARC

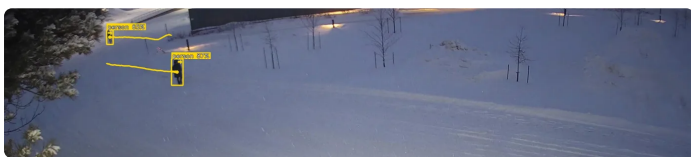
Feed the station you already run, **over its own line.**

Verified events arrive in your existing alarm-receiving centre with the video attached, so the operator works them in the tool they already know. No six-month migration, no retraining the floor.

≡ Immix, Sentinel, CONXTD, MASTerMind, Bold Patriot Manitou, Stages, CHeKT.

↪ Or any ARC over a standard SIA DC-09 / Contact ID line handler.

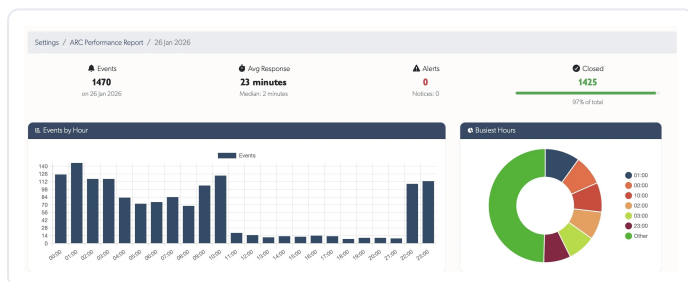
↪ Resell monitoring as your own service - the customer stays yours.



MEASURED ON THE FLOOR

Every operator and every site, **on one report.**

One daily view of the whole floor, so nobody reconciles three exports by hand at month end.



- **Events, response and % closed** - average and median, per operator and per site.
- **Busiest hours and cameras** - see where the night actually loads.
- **Proof for the customer** who pays for the service.

WHAT IT AND THE BUYER SIGN OFF

One connection out, and **no change to your firewall.**

**Add a site with a click**

All of a site's cameras onboard in one go - no port forwarding, no static IP, no per-device firmware dance. Outbound-only over 4G, 5G or a locked-down LAN.

**Unmetered, no spikes**

Flat per-channel price, no per-event, per-activation or per-clip meter, however busy the night of alarms gets.

**No silent failure**

Health monitoring on every camera, disk, cert and time-source - the problem surfaces before the alerts ever stop arriving, no complex setup.

**Your data, your region**

Footage stays in your region; a new region spins up in about a day. UK and Australia built, reps in Canada and India.

AES-256 encrypted

Records through internet outages

Named-user audit

ISO 27001 & SOC 2 cloud

WORKS WITH THE CAMERAS AND ALARM PANELS YOU ALREADY MONITOR

AXIS
COMMUNICATIONS

HIKVISION

TVT

BOSCH

AVIGILON
a Motorola Solutions Company

alhua
TECHNOLOGY

Milesight

UNV

2N

VIVOTEK
A Delta Group Company

1,000+ integrations - any ONVIF / RTSP camera, alarm panels over SIA / Contact ID or a direct USB / serial link (Texecom, DSC and similar), Paxton and 2N access, and into the ARC you already run

SCOPE YOUR CONTROL ROOM

Plan your next **site with us.**

BOOK A WALKTHROUGH

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